



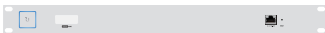
UniFi® CLOUD KEY GEN2
Rackmount Accessory
Model: CKG2-RM

QUICK START GUIDE

Introduction

Thank you for purchasing the Ubiquiti Networks® UniFi® Cloud Key Gen2 Rackmount Accessory. This Quick Start Guide is designed to guide you through installation and also includes warranty terms.

Package Contents



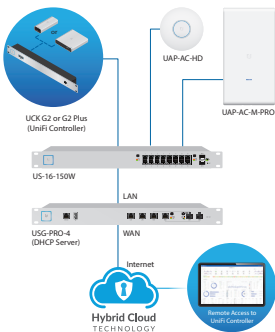
UCK G2 Rackmount Accessory

System Requirements

- UniFi Cloud Key G2 or Cloud Key G2 Plus
- Standard 19" Server Rack

Network Topology Requirement

A DHCP-enabled network (for the Cloud Key to obtain an IP address)



Sample Network Diagram

All UniFi devices also support off-site management controllers. For setup details, see the User Guide on the website at: www.ubnt.com/download/unifi

Hardware Overview

Front Panel



Note: This section provides an overview of the front panel as it would function with a Cloud Key installed in the *Docking Bay*.



LED Color	State	Status
White	Solid	Ready for configuration
	Flashing	Initializing
	Heartbeat Flashing	Firmware upgrade in progress. Device is busy; do not touch or unplug it.
Blue	Solid	Device ready for use
	Flashing	Shutting down
	Rapid Flashing	Device failure; refer to the display for more information.
	Slow Flashing	User connected to device
Off/White/Blue	Repeating	Recovery mode

Ethernet Connects to a DHCP server on your LAN. Power can be provided by an 802.3af PoE switch, such as the UniFi PoE Switch.

Reset The *Reset* button serves two functions:

- **Restart** Press and release the *Reset* button quickly to restart the Cloud Key.
- **Restore to Factory Default Settings** Press and hold the *Reset* button for more than five seconds to restore factory default settings to the Cloud Key.

Back Panel

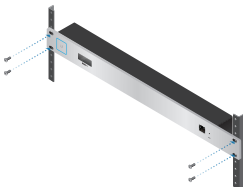


Lock Tab Mechanism that allows you to adjust the size of the *Docking Bay* depending on which Cloud Key you are using: UCK-G2 or UCK-G2-PLUS.

Docking Bay Interface where the Cloud Key connects to the rackmount.

Hardware Installation

1. Attach the UniFi Rackmount Accessory to the rack using the four *Mounting Screws*. (If the rack has square slots, then use *Cage Nuts* with the *Mounting Screws*.)



2. Connect an Ethernet cable (not included) to the *Ethernet Port*.



3. Connect the other end of the Ethernet cable to a port on a compatible PoE switch, such as a UniFi PoE Switch.

Connecting the Cloud Key G2

The Cloud Key G2 must be installed with the 13-pin connector facing up. Once docked, the LCD display will appear in the window of the rackmount.

1. Remove the sticker from the 13-pin connector.



2. Insert the Cloud Key G2 into the docking bay once the following three conditions are met:
 - a. The 13-pin connector is face up
 - b. The LCD screen is face forward into the rackmount
 - c. There is no Ethernet cable connected to the Cloud Key G2



Note: If you are going to use the Ethernet port on the Cloud Key, make sure there is no Ethernet cable connected to the rackmount.



Warning: To prevent creating a loop or other unfavorable behavior on the network, only one Ethernet connection should be used. Do not use the Ethernet port on the Cloud Key G2 and Rackmount Accessory simultaneously.

Connecting the Cloud Key G2 Plus

When installing the Cloud Key G2 Plus, the width of the *Docking Bay* must be adjusted to accommodate the larger dimensions. To adjust the *Docking Bay*:

1. Press down on the Lock Tab and slide the docking bay cover open until it locks into place.



2. Remove the sticker from the 13-pin connector on the Cloud Key G2 Plus.



3. Insert the Cloud Key G2 Plus into the docking bay once the following three conditions are met:
 - a. The 13-pin connector is face up
 - b. The LCD screen is face forward into the rackmount
 - c. There is no Ethernet cable connected to the Cloud Key G2 Plus



Warning: To prevent creating a loop or other unfavorable behavior on the network, only one Ethernet connection should be used. Do not use the Ethernet port on the Cloud Key G2 Plus and Rackmount Accessory simultaneously.

Specifications

CKG2-RM	
Dimensions	27.10 x 46.80 x 119.75 mm (1.07 x 1.84 x 4.71")
Weight	172 g (6.07 oz)
Enclosure	Aluminum
Management Interface	UniFi
Networking Interface	(1) 10/100/1000 Ethernet Port
Buttons	(1) Reset to Defaults Power
Power Method	802.3af PoE DC 5V, 1A
Power Supply	802.3af PoE or USB-C 5V, Minimum 1A
Max. Power Consumption	5W
Operating Temperature	0 to 35° C (32 to 104° F)
Operating Humidity	20 to 80% Noncondensing
Certifications	CE, FCC, IC

Safety Notices

1. Read, follow, and keep these instructions.
2. Heed all warnings.
3. Only use accessories specified by the manufacturer.



WARNING: Do not use this product in location that can be submerged by water.



WARNING: Avoid using this product during an electrical storm. There may be a remote risk of electric shock from lightning.

Electrical Safety Information

1. Compliance is required with respect to voltage, frequency, and current requirements indicated on the manufacturer's label. Connection to a different power source than those specified may result in improper operation, damage to the equipment or pose a fire hazard if the limitations are not followed.
2. There are no operator serviceable parts inside this equipment. Service should be provided only by a qualified service technician.

Limited Warranty

UBIQUITI NETWORKS, Inc ("UBIQUITI NETWORKS") warrants that the product(s) furnished hereunder (the "Product(s)") shall be free from defects in material and workmanship for a period of one (1) year from the date of shipment by UBIQUITI NETWORKS under normal use and operation. UBIQUITI NETWORKS' sole and exclusive obligation and liability under the foregoing warranty shall be for UBIQUITI NETWORKS, at its discretion, to repair or replace any Product that fails to conform to the above warranty during the above warranty period. The expense of removal and reinstallation of any Product is not included in this warranty. The warranty period of any repaired or replaced Product shall not extend beyond its original term.

Warranty Conditions

The above warranty does not apply if the Product:

- (I) has been modified and/or altered, or an addition made thereto, except by Ubiquiti Networks, or Ubiquiti Networks' authorized representatives, or as approved by Ubiquiti Networks in writing;
- (II) has been painted, rebranded or physically modified in any way;
- (III) has been damaged due to errors or defects in cabling;
- (IV) has been subjected to misuse, abuse, negligence, abnormal physical, electromagnetic or electrical stress, including lightning strikes, or accident;
- (V) has been damaged or impaired as a result of using third party firmware;
- (VI) has no original Ubiquiti MAC label, or is missing any other original Ubiquiti label(s); or
- (VII) has not been received by Ubiquiti within 30 days of issuance of the RMA.

In addition, the above warranty shall apply only if: the product has been properly installed and used at all times in accordance, and in all material respects, with the applicable Product documentation; all Ethernet cabling runs use CAT5 (or above), and for outdoor installations, shielded Ethernet cabling is used, and for indoor installations, indoor cabling requirements are followed.

Returns

No Products will be accepted for replacement or repair without obtaining a Return Materials Authorization (RMA) number from UBIQUITI NETWORKS during the warranty period, and the Products being received at UBIQUITI NETWORKS' facility freight prepaid in accordance with the RMA process of UBIQUITI NETWORKS. Products returned without an RMA number will not be processed and will be returned freight collect or subject to disposal. Information on the RMA process and obtaining an RMA number can be found at:

www.ubnt.com/support/warranty

Disclaimer

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Limitation of Liability

EXCEPT TO THE EXTENT PROHIBITED BY LOCAL LAW, IN NO EVENT WILL UBIQUITI OR ITS SUBSIDIARIES, AFFILIATES OR SUPPLIERS BE LIABLE FOR DIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR OTHER DAMAGES (INCLUDING LOST PROFIT, LOST DATA, OR DOWNTIME COSTS), ARISING OUT OF THE USE, INABILITY TO USE, OR THE RESULTS OF USE OF THE PRODUCT, WHETHER BASED IN WARRANTY, CONTRACT, TORT OR OTHER LEGAL THEORY, AND WHETHER OR NOT ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Note

Some countries, states and provinces do not allow exclusions of implied warranties or conditions, so the above exclusion may not apply to you. You may have other rights that vary from country to country, state to state, or province to province. Some countries, states and provinces do not allow the exclusion or limitation of liability for incidental or consequential damages, so the above limitation may not apply to you. EXCEPT TO THE EXTENT ALLOWED BY LOCAL LAW, THESE WARRANTY TERMS DO NOT EXCLUDE, RESTRICT OR MODIFY, AND ARE IN ADDITION TO, THE MANDATORY STATUTORY RIGHTS APPLICABLE TO THE LICENSE OF ANY SOFTWARE (EMBEDDED IN THE PRODUCT) TO YOU. The United Nations Convention on Contracts for the International Sale of Goods shall not apply to any transactions regarding the sale of the Products.

Compliance

FCC

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions.

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference when the equipment is operated in a commercial environment. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. Operations of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

This radio transmitter (FCC: SWX-UCKG2) has been approved by FCC.

Battery Warning

1. Do not expose cells or batteries to heat or fire. Avoid storage in direct sunlight.
2. Do not use any cell or battery which is not designed for use with the equipment.
3. Always purchase the battery recommended by the device manufacturer for the equipment.
4. Secondary cells and batteries need to be charged before use. Always use the correct charger and refer to the manufacturer's instructions or equipment manual for proper charging instructions.

RF Exposure Warning

The antennas used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be located or operating in conjunction with any other antenna or transmitter, except as listed for this product's certification.

Les antennes utilisées pour cet émetteur doit être installé pour fournir une distance de séparation d'au moins 20 cm de toutes les personnes et ne doit pas être situé ou opérant en conjonction avec une autre antenne ou un autre émetteur, sauf dans les cas énumérés à la certification de ce produit.

ISED Canada

CAN ICES-3(A)/NMB-3(A)

This device complies with ISED Canada licence-exempt RSS standard(s). Operation is subject to the following two conditions:

1. This device may not cause interference, and
2. This device must accept any interference, including interference that may cause undesired operation of the device.

This radio transmitter (IC: 6545A-UCKG2) has been approved by ISED Canada.

CAN ICES-3(A)/NMB-3(A)

Le présent appareil est conforme aux CNR d'ISDE Canada applicables aux appareils radio exempts de licence.

L'exploitation est autorisée aux deux conditions suivantes :

1. l'appareil ne doit pas produire de brouillage;
2. l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

Le présent émetteur radio (IC : 6545A-UCKG2) a été approuvé par ISDE Canada.

Australia and New Zealand



Warning: This is a Class A product. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

CE Marking

CE marking on this product represents the product is in compliance with all directives that are applicable to it.



Country List



AT	BE	BG	CY	CZ	DE	DK	EE	EL	ES	FI	FR	HR	HU
IE	IT	LV	LT	LU	MT	NL	PL	PT	RO	SE	SI	SK	UK

BFWA (Broadband Fixed Wireless Access) members noted in blue



Note: This device meets Max. TX power limit per ETSI regulations.

The following apply to products that operate in the 5 GHz frequency range:



Note: This device is restricted to indoor use only when operating in the 5150 - 5350 MHz frequency range within all member states.



Note: All countries listed may operate at 30 dBm. BFWA member states may operate at 36 dBm.



Note: Operation in the 5.8 GHz frequency band is prohibited in BFWA member states. Other countries listed may use the 5.8 GHz frequency band.

RoHS/WEEE Compliance Statement



English

European Directive 2012/19/EU requires that the equipment bearing this symbol on the product and/or its packaging must not be disposed of with unsorted municipal waste. The symbol indicates that this product should be disposed of separately from regular household waste streams. It is your responsibility to dispose of this and other electric and electronic equipment via designated collection facilities appointed by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences to the environment and human health. For more detailed information about the disposal of your old equipment, please contact your local authorities, waste disposal service, or the shop where you purchased the product.

Deutsch

Die Europäische Richtlinie 2012/19/EU verlangt, dass technische Ausrüstung, die direkt am Gerät und/oder an der Verpackung mit diesem Symbol versehen ist, nicht zusammen mit unsortiertem Gemeindeabfall entsorgt werden darf. Das Symbol weist darauf hin, dass das Produkt von regulärem Haushaltsmüll getrennt entsorgt werden sollte. Es liegt in Ihrer Verantwortung, dieses Gerät und andere elektrische und elektronische Geräte über die dafür zuständigen und von der Regierung oder örtlichen Behörden dazu bestimmten Sammelstellen zu entsorgen. Ordnungsgemäßes Entsorgen und Recyceln trägt dazu bei, potentielle negative Folgen für Umwelt und die menschliche Gesundheit zu vermeiden. Wenn Sie weitere Informationen zur Entsorgung Ihrer Altgeräte benötigen, wenden Sie sich bitte an die örtlichen Behörden oder städtischen Entsorgungsdienste oder an den Händler, bei dem Sie das Produkt erworben haben.

Español

La Directiva 2012/19/UE exige que los equipos que lleven este símbolo en el propio aparato y/o en su embalaje no deben eliminarse junto con otros residuos urbanos no seleccionados. El símbolo indica que el producto en cuestión debe separarse de los residuos domésticos convencionales con vistas a su eliminación. Es responsabilidad suya desechar este y cualesquiera otros aparatos eléctricos y electrónicos a través de los puntos de recogida que ponen a su disposición el gobierno y las autoridades locales. Al desechar y reciclar correctamente estos aparatos estará contribuyendo a evitar posibles consecuencias negativas para el medio ambiente y la salud de las personas. Si desea obtener información más detallada sobre la eliminación segura de su aparato usado, consulte a las autoridades locales, al servicio de recogida y eliminación de residuos de su zona o pregunte en la tienda donde adquirió el producto.

Français

La directive européenne 2012/19/UE exige que l'équipement sur lequel est apposé ce symbole sur le produit et/ou son emballage ne soit pas jeté avec les autres ordures ménagères. Ce symbole indique que le produit doit être éliminé dans un circuit distinct de celui pour les déchets des ménages. Il est de votre responsabilité de jeter ce matériel ainsi que tout autre matériel électrique ou électronique par les moyens de collecte indiqués par le gouvernement et les pouvoirs publics des collectivités territoriales. L'élimination et le recyclage en bonne et due forme ont pour but de lutter contre l'impact néfaste potentiel de ce type de produits sur l'environnement et la santé publique. Pour plus d'informations sur le mode d'élimination de votre ancien équipement, veuillez prendre contact avec les pouvoirs publics locaux, le service de traitement des déchets, ou l'endroit où vous avez acheté le produit.

Italiano

La direttiva europea 2012/19/UE richiede che le apparecchiature contrassegnate con questo simbolo sul prodotto e/o sull'imballaggio non siano smaltite insieme ai rifiuti urbani non differenziati. Il simbolo indica che questo prodotto non deve essere smaltito insieme ai normali rifiuti domestici. È responsabilità del proprietario smaltire sia questi prodotti sia le altre apparecchiature elettriche ed elettroniche mediante le specifiche strutture di raccolta indicate dal governo o dagli enti pubblici locali. Il corretto smaltimento ed il riciclaggio aiuteranno a prevenire conseguenze potenzialmente negative per l'ambiente e per la salute dell'essere umano. Per ricevere informazioni più dettagliate circa lo smaltimento delle vecchie apparecchiature in Vostro possesso, Vi invitiamo a contattare gli enti pubblici di competenza, il servizio di smaltimento rifiuti o il negozio nel quale avete acquistato il prodotto.

Declaration of Conformity

Български [Bulgarian] С настоящото UBIQUITI NETWORKS декларира, че този тип радиосъоръжение CKG2-RM е в съответствие с Директива 2014/53/ЕС. Цялостният текст на ЕС декларацията за съответствие може да се намери на следния интернет адрес: www.ubnt.com/compliance

Hrvatski [Croatian] UBIQUITI NETWORKS ovime izjavljuje da je radijska oprema tipa CKG2-RM u skladu s Direktivom 2014/53/EU. Cjeloviti tekst EU izjave o sukladnosti dostupan je na sljedećoj internetskoj adresi: www.ubnt.com/compliance

Čeština [Czech] Tímto UBIQUITI NETWORKS prohlašuje, že typ rádiového zařízení CKG2-RM je v souladu se směrnicí 2014/53/EU. Úplné znění EU prohlášení o shodě je k dispozici na této internetové adrese: www.ubnt.com/compliance

Dansk [Danish] Hermed erklærer UBIQUITI NETWORKS, at radioudstyrstypen CKG2-RM er i overensstemmelse med direktiv 2014/53/EU. EU-overensstemmelseserklæringens fulde tekst kan findes på følgende internetadresse: www.ubnt.com/compliance

Nederlands [Dutch] Hierbij verklaar ik, UBIQUITI NETWORKS, dat het type radioapparaat CKG2-RM conform is met Richtlijn 2014/53/EU. De volledige tekst van de EU-conformiteitsverklaring kan worden geraadpleegd op het volgende internetadres: www.ubnt.com/compliance

English Hereby, UBIQUITI NETWORKS declares that the radio equipment type CKG2-RM is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: www.ubnt.com/compliance

Eesti keel [Estonian] Käesolevaga deklareerib UBIQUITI NETWORKS, et käesolev raadioseadme tüüp CKG2-RM vastab direktiivi 2014/53/EL nõuetele. ELi vastavusdeklaratsiooni täielik tekst on kättesaadav järgmisel internetiaadressil: www.ubnt.com/compliance

Suomi [Finnish] UBIQUITI NETWORKS vakuuttaa, että radiolaitetyyppi CKG2-RM on direktiivin 2014/53/EU mukainen. EU-vaatimusten mukaisuusvakuutuksen täysimittainen teksti on saatavilla seuraavassa internetosoitteessa: www.ubnt.com/compliance

Français [French] Le soussigné, UBIQUITI NETWORKS, déclare que l'équipement radioélectrique du type CKG2-RM est conforme à la directive 2014/53/UE. Le texte complet de la déclaration UE de conformité est disponible à l'adresse internet suivante: www.ubnt.com/compliance

Deutsch [German] Hiermit erklärt UBIQUITI NETWORKS, dass der Funkanlagentyp CKG2-RM der Richtlinie 2014/53/EU entspricht. Der vollständige Text der EU-Konformitätserklärung ist unter der folgenden Internetadresse verfügbar: www.ubnt.com/compliance

Ελληνικά [Greek] Με την παρούσα ο/η UBIQUITI NETWORKS, δηλώνει ότι ο ραδιοεξοπλισμός CKG2-RM πληροί την οδηγία 2014/53/ΕΕ. Το πλήρες κείμενο της δήλωσης συμμόρφωσης ΕΕ διατίθεται στην ακόλουθη ιστοσελίδα στο διαδίκτυο: www.ubnt.com/compliance

Magyar [Hungarian] UBIQUITI NETWORKS igazolja, hogy a CKG2-RM típusú rádióberendezés megfelel a 2014/53/EU irányelvnek. Az EU-megfelelőségi nyilatkozat teljes szövege elérhető a következő internetes címen: www.ubnt.com/compliance

Íslenska [Icelandic] Hér með lýsir UBIQUITI NETWORKS yfir því að CKG2-RM er í samræmi við grunnkröfur og aðrar kröfur, sem gerðar eru í tilskipun 2014/53/EU. Fullur texti ESB samræmisýfirlýsing er að finna á eftirfarandi netfangi: www.ubnt.com/compliance

Italiano [Italian] Il fabbricante, UBIQUITI NETWORKS, dichiara che il tipo di apparecchiatura radio CKG2-RM è conforme alla direttiva 2014/53/UE. Il testo completo della dichiarazione di conformità UE è disponibile al seguente indirizzo Internet: www.ubnt.com/compliance

Latviešu valoda [Latvian] Ar šo UBIQUITI NETWORKS deklarē, ka radioiekārta CKG2-RM atbilst Direktīvai 2014/53/ES. Pilns ES atbilstības deklarācijas teksts ir pieejams šādā interneta vietnē: www.ubnt.com/compliance

Lietuvių kalba [Lithuanian] Aš, UBIQUITI NETWORKS, patvirtinu, kad radijo įrenginių tipas CKG2-RM atitinka Direktyvą 2014/53/ES. Visas ES atitikties deklaracijos tekstas prieinamas šiuo interneto adresu: www.ubnt.com/compliance

Malti [Maltese] B'dan, UBIQUITI NETWORKS, niddikjara li dan it-tip ta' tagħmir tar-radju CKG2-RM huwa konformi mad-Direttiva 2014/53/UE. Id-dikjarazzjoni tal-konformità tista' tiġi kkonsultata minn www.ubnt.com/compliance

Norsk [Norwegian] UBIQUITI NETWORKS erklærer herved at utstyret CKG2-RM er i samsvar med de grunnleggende krav og øvrige relevante krav i direktiv 2014/53/EU. Den fulle teksten til EU-samsvarserklæringen er tilgjengelig på følgende internetadresse: www.ubnt.com/compliance

Polski [Polish] UBIQUITI NETWORKS niniejszym oświadcza, że typ urządzenia radiowego CKG2-RM jest zgodny z dyrektywą 2014/53/UE. Pełny tekst deklaracji zgodności UE jest dostępny pod następującym adresem internetowym:

www.ubnt.com/compliance

Português [Portuguese] O(a) abaixo assinado(a) UBIQUITI NETWORKS declara que o presente tipo de equipamento de rádio CKG2-RM está em conformidade com a Diretiva 2014/53/UE. O texto integral da declaração de conformidade está disponível no seguinte endereço de Internet: **www.ubnt.com/compliance**

Română [Romanian] Prin prezenta, UBIQUITI NETWORKS declară că tipul de echipamente radio CKG2-RM este în conformitate cu Directiva 2014/53/UE. Textul integral al declarației UE de conformitate este disponibil la următoarea adresă internet: **www.ubnt.com/compliance**

Slovenčina [Slovak] UBIQUITI NETWORKS týmto vyhlasuje, že rádiové zariadenie typu CKG2-RM je v súlade so smernicou 2014/53/EÚ. Úplné EÚ vyhlásenie o zhode je k dispozícii na tejto internetovej adrese: **www.ubnt.com/compliance**

Slovenščina [Slovenian] UBIQUITI NETWORKS potrjuje, da je tip radijske opreme CKG2-RM skladen z Direktivo 2014/53/EU. Celotno besedilo izjave EU o skladnosti je na voljo na naslednjem spletnem naslovu: **www.ubnt.com/compliance**

Español [Spanish] Por la presente, UBIQUITI NETWORKS declara que el tipo de equipo radioeléctrico CKG2-RM es conforme con la Directiva 2014/53/UE. El texto completo de la declaración UE de conformidad está disponible en la dirección Internet siguiente: **www.ubnt.com/compliance**

Svenska [Swedish] Härmed försäkrar UBIQUITI NETWORKS att denna typ av radioutrustning CKG2-RM överensstämmer med direktiv 2014/53/EU. Den fullständiga texten till EU-försäkran om överensstämmelse finns på följande webbadress: **www.ubnt.com/compliance**



Online Resources

Support help.ubnt.com

Community community.ubnt.com

Downloads downloads.ubnt.com

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USA



www.ubnt.com